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| **Job Information** | | | |
| System Job Title | Vice President of Global IT Infrastructure & Operations | Function | Information Technology |
| Working Job Title | Vice President of Global IT Infrastructure & Operations | Sub-Function |  |
| Job Code |  | Team |  |
| Location Job is Performed | UK | Reports To | Chief IT Officer |

Date of Creation/Most Recent Update: Septemebr 6, 2024

**Role Purpose**

The Vice President of Global IT Infrastructure & Operations (VP IT I&O) at Hain Celestial will lead the transformation of Hain’s IT landscape into a unified global framework. This role focuses on delivering secure, reliable, and scalable IT services aligned with the company’s commitment to Grow our People, Grow our Brands, Grow our Business, and Grow our Impact. The VP IT I&O will play a pivotal role in advancing the digital strategy, unifying IT services across Europe and North America, and supporting a globalized operating model.

Partnering with the Global VP of IT Applications and other senior IT leaders, this position will drive innovation, operational excellence, and continuous improvement across the enterprise.

**Essential Duties and Responsibilities**

**Global IT Leadership**:

* Oversee the Global Infrastructure & Operations teams in Europe and North America, creating a cohesive framework that supports global business growth.
* Align IT services with Hain’s digital roadmap, ensuring they are secure, scalable, and reliable.

**Strategic IT Direction**:

* Develop and execute a global IT strategy that integrates technology into business objectives.
* Lead the design and implementation of I&O architecture, covering infrastructure planning, system lifecycle management, and operations.

**Collaboration and Alignment**:

* Partner with regional business leaders and the Global VP IT Applications to streamline business processes through technology.
* Facilitate IT governance processes, including project portfolio development, IT expense planning, and budget management.

**Vendor and Risk Management**:

* Oversee global IT vendors and managed service providers, ensuring optimal performance and cost-efficiency.
* Manage the IT Risk Framework, focusing on business continuity, disaster recovery, cybersecurity, data protection, and compliance.

**Talent Development**:

* Build and implement a global IT workforce strategy, fostering an innovative, inclusive, and high-performance culture.
* Provide career paths and development opportunities for IT professionals.

**Innovation and Best Practices**:

* Incorporate leading practices such as ITIL and DevOps to enhance operational efficiency.
* Stay updated on emerging business and technology trends to identify opportunities and risks.

**Education and/or Experience**

* Required:
  + Bachelor’s degree in Information Technology, Computer Science, or a related field, or equivalent experience.
  + 10+ years of experience in global IT leadership roles, managing enterprise applications (e.g., SAP), infrastructure services (on-premises and cloud), endpoint computing, and security operations.
* Preferred:
  + Experience in consumer products or regulated manufacturing industries.
  + Certifications in ITIL, DevOps, or relevant IT frameworks.
  + Expertise in large-scale project management and Agile methodologies.

**Competencies and Proficiency Requirements**

* Strong strategic thinking and financial acumen to align IT services with business goals.
* Exceptional collaboration, networking, and influencing skills across geographies and functions.
* Proven ability to manage global IT vendors, negotiate contracts, and oversee managed service providers.
* Commitment to fostering a high-performance culture focused on innovation, growth, and accountability.

**Scope**

*Financial/Budgetary Responsibility***:** Responsible for global IT Infrastructure & Operations budget management, including oversight of capital and operational expenses.

*Team Size:* Manages a global team, including direct and indirect reports across Europe and North America.

**Conditions of Role:**

* *Travel Requirements:* Willing to travel internationally as required.
* *Physical Conditions:* Primarily office-based with potential for remote work flexibility.
* *Work Environment:* Global, fast-paced environment requiring cross-functional collaboration and coordination across regions.